

ARHG ALTERNATIVE THERAPY DATABASE

A contact guide for alternative therapy providers

I need to find out if I am a registered provider with ARHG	Please contact your professional association
I need to find out my ARHG provider number	
I need to change my details	
I need to find out why my client's claim has been rejected	<p>You should contact your professional association first to ensure you are still a registered provider with ARHG.</p> <p>You should then contact the health fund directly (with your ARHG provider number on hand) to check your provider status with them.</p> <p>Your patient may then need to check whether their policy covers them for the services you provide.</p>
I want to know if my therapy is covered by a particular health fund	Not all ARHG recognised therapies are covered by all health funds. Check the ARHG website or contact the health fund directly.
I want to know if a health fund will pay benefits for a service not recognised by ARHG	Contact the health fund directly
I want to know if a health fund will pay benefits for mobile treatments	
My clients are unable to process payments through HICAPS	Contact HICAPS or the health fund directly

