



QualiPHI

the online learning solution for the
private health insurance industry





QualiPHI is an online learning solution created specifically for the private health insurance industry.

QualiPHI offers a comprehensive suite of private health insurance-specific training, delivered through an interactive and dynamic learning management system.

Each course has been developed by a group of industry specialists and trainers in response to demand from within their own private health funds.

Use the courses to build the capability and skills of your existing workforce, or to ensure new employees get the start they need in induction or onboarding programs.

QualiPHI offers you:



Confidence

In a heavily regulated and legislated industry, it is important your staff have the skills and knowledge to work effectively.

QualiPHI gives you the confidence that your staff are accessing content that is accurate, peer reviewed, and constantly updated.

Through QualiPHI you can:

- allocate courses required for compliance, and set the course to be reallocated if compliance needs to be renewed periodically
- get instant analytics on learner performance and identify where learners might need some extra help
- see graphics with insights for different areas such as courses, completion, and compliance
- stay informed using built-in reports or create custom reports.



QualiPHI was awarded gold at the **2020 LearnX Live! Awards** in the *Best Compliance Training Project* category.



Flexibility

More than ever before, learning and development departments have to find innovative ways to deliver training to employees working in an office, and working remotely.

QualiPHI allows you to:

- provide training to your staff anywhere there is an internet connection, including via mobile apps for iOS, Android, and Windows
- adapt course content for your organisation, including your own policies, procedures and processes
- offer your own training materials and resources through the QualiPHI platform
- deliver QualiPHI courses through your own learning management system, such as LITMOSS or Moodle
- boost training participation using interactive tools such as chats, wikis, forums, blogs, groups, and teams.



Access to the QualiPHI network

Subscribers become part of the QualiPHI network, which includes:

- an account manager available for immediate support
- access to a network of private health insurance trainers
- the ability to contribute to the future development of topics and the platform
- access to industry-recognised digital credentials. Learners earn a digital badge for each successfully completed module, which allows you to officially recognise individuals for demonstrated competencies and skills
- early access to new courses and training programs.



Pricing

QualiPHI has a range of flexible pricing options, from one-off course purchases, to whole-suite subscriptions for over 200 employees.

Our courses

Our courses are self-paced, and use a variety of learning and assessment methods to cater to all types of learners. The courses currently available include:

- Australian Government Rebate on Private Health Insurance
- Australian health care systems
- Enhancing member experience
- Emotional intelligence
- Introduction to private health insurance
- Lead effectively and promote innovation
- Lifetime health cover and age-affected government incentives
- Occupational health and safety in Victoria
- Pre-existing conditions
- Privacy
- Processing claims
- Selling products and services
- Work health and safety

Subscribers to QualiPHI can also access the first training package designed specifically for the health insurance industry. For more information, see our Course Catalogue.

Coming soon

Later this year QualiPHI subscribers will have access to:

- refresher courses. Once a learner has completed the full course, refresh their learning periodically with refresher modules.
- beginner and advanced versions of some of our courses to give you more options for the different areas of your organisation.
- new courses, focusing on key focus areas for the private health insurance industry.

Contact us

For more information or to arrange a demonstration, please contact:



(03) 8711 3452



queries@arhg.com.au



www.qualiphi.com.au